Access to Social Care Assessments

A Healthwatch Staffordshire Project

healthwatch Staffordshire

Take part in our online survey - it's quick and easy and could make a difference – follow the link below

https://engagingcommunities.researchfeedback.net/s.asp?k=157778695775

The combination of a growing and ageing population, more people with long-term conditions, and a challenging financial environment has placed significant pressure on social care services in recent years.

The purpose of this project is to gather and share the experiences of people who have or have tried to access social care services for an assessment of their needs. This will help inform the wider understanding around the barriers people face, what people need from future services and how they expect the system to operate. The impetus for undertaking this work is a growing body of feedback that suggests that people needing to access care services are sometimes facing difficulties both in terms of accessing the system to gain an assessment and in terms of waiting times for an assessment and then subsequent access to services.

Through this project, Healthwatch Staffordshire are looking to:

- Engage the public in discussing their current experiences of accessing and using social care services.
- How they would like their social care needs to be met in the future including the provision of care.
- Understand needs in relation to information and advice about what is available outside of statutory provision and how they can access it.

We will be going out and about from January to March 2019 talking to people who have had assessments or have tried to access assessments or services. We will hear from Carers and staff from different services to ask them about their experiences.

We will be undertaking focus groups and carrying out surveys, so if you would like to assist us with this project by sharing your experience, please let us know at the Healthwatch office and we can include you and your groups in our fieldwork.

email: enquiries@healthwatchstaffordshire.co.uk

Telephone us on 0800 051 8371